



Norwich
Residential
Management



Norwich Residential Management
“Block Management is our business”
NR1 Riverside (Norwich)



What makes us unique

“Block management is our only business”

- We own leasehold properties and understand the problems related to large managing agents. We have personally battled against them to get value for money, quality workmanship, or in most cases just getting hold of somebody to talk to!
- We are based in Norwich and only manage developments within 30 minutes of Norwich.
- Answer your enquiries promptly, often answering them in just one call/contact.
- We only deal in block management, not a bolt on department to a lettings or estate agent.
- We strive to reduce clients service charge without reducing services by cost effective management and proactive maintenance.
- Recovers unpaid service charges from your errant neighbours.
- Ensures services are delivered (and checked) for the benefit of clients.

Online Management

Access specific information:

- View Service Charge Information
- Review Year End Accounts
- View Insurance Policy
- Request repairs or meter readings
- Find useful development specific information



About Our Services

“Caring for your property is our business”



What NRM does for your service charge

- General Caretaking
- Weekly Gardening and Cleaning
- Quarterly Window Cleaning
- General Maintenance and Repairs
- Estimating annual Service Charges.
- Service Charge and Ground Rent collection.
- Arranging appropriate Buildings Insurance policy.
- Supervision of building works and decorations.
- Communication with customers.
- Regular weekly site visits by property manager.
- Dealing with Consents and Notices.
- ‘Out of Hours’ Emergency Helpline available 24/7, 365 days a year.

Testimonials

“how we've helped others”

“It is such a breath of fresh air to find a business that actually cares about the people and the flats they manage” - Leaseholder - Papermill Yard, Norwich.

“The development has clearly improved since Norwich Residential Management took over” - Leaseholder - Riverside Walk, Norwich



**Norwich
Residential
Management**

Where we work

“a friendly family run Norfolk business”



We work with :

- Resident Management Companies (RMC)
- Right to Manage Companies (RTM)
- Developers
- Resident Associations
- Housing Associations

All looking for excellent value and unrivalled service.

Contact Us

“We welcome your feedback and enquiries”



Web:

www.norwichresidentialmanagement.co.uk

By email:

enquiries@norwichresidentialmanagement.co.uk



Phone: 01603 670050

Norwich Residential Management

Wherry Rd, Norwich, NR1 1WS

