



Norwich
Residential
Management



Norwich Residential Management “Block Management is our business”



Ombudsman
Services ●●●●

What makes us unique

“Block management is our only business”

- We own leasehold properties and understand the problems related to large managing agents. We have personally battled against them to get value for money, quality workmanship, or in most cases just getting hold of somebody to talk to!
- We are based in Norwich and only manage developments within 30 minutes of Norwich.
- Answer your enquiries promptly, often answering them in just one call/contact.
- We only deal in block management, not a bolt on department to a lettings or estate agent.
- We strive to reduce clients service charge without reducing services by cost effective management and proactive maintenance.
- Recovers unpaid service charges from your errant neighbours.
- Ensures services are delivered (and checked) for the benefit of clients.

Online Management

Access specific information:

- View Service Charge Information
- Review Year End Accounts
- View Insurance Policy
- Request repairs or meter readings
- Find useful development specific information



About Our Services

“Caring for your property is our business”



Dedicated Management

- Estimating annual Service Charges.
- Service Charge and Ground Rent collection.
- Maintenance contracts preparation and control.
- Supervision of building works and decorations.
- Arranging appropriate Buildings Insurance policy.
- Regular site visits.
- Communication with customers.
- Preparation of Service Charge Year End Accounts.
- Support the creation of Resident Associations and provide constructive liaison.
- Company Secretarial Services.
- Company Director Services.
- Dealing with Consents and Notices.
- ‘Out of Hours’ Emergency Helpline available 24/7, 365 days a year.

Moving to Us

“Looking after your block, building, development or estate”

We appreciate that the decision to move to a new managing agent / property manager isn't taken lightly.

Call NRM on 01603 670050 or

email: enquiries@norwichresidentialmanagement.co.uk

to discuss further. We look forward to hearing from you.



Norwich
Residential
Management

Where we work

“a friendly family run Norfolk business”



We work with :

- Resident Management Companies (RMC)
- Right to Manage Companies (RTM)
- Developers
- Resident Associations
- Housing Associations

All looking for excellent value and unrivalled service.

Contact Us

“We welcome your feedback and enquiries”



Web:

www.norwichresidentialmanagement.co.uk

By email:

enquiries@norwichresidentialmanagement.co.uk



Phone: 01603 670050

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